

## ABSTRAK

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Program Studi : D-3 Rekam Medis dan Informasi Kesehatan  
Judul : Tinjauan Kelengkapan Keterisian Formulir Identitas Sosial Pasien di Tempat Pendaftaran Rawat Jalan Puskesmas Kendalkerep Malang

Kelengkapan isi formulir identitas sosial pasien merupakan salah satu indikator penting yang wajib diperhatikan dalam pelayanan kesehatan. Jika identitas sosial pasien tidak lengkap dapat mempengaruhi Dokter, Perawat dan petugas kesehatan lainnya dalam memberikan pengobatan karena kurangnya informasi yang dibutuhkan. Berdasarkan hasil survey yang dilakukan penulis selama Praktik Kerja Lapangan (PKL) di Puskesmas Kendalkerep Malang, diketahui bahwa 90 sampai 100 pasien perhari yang mendaftar terdapat 3 sampai 5 berkas rekam medis yang tidak terisi lengkap. Sehingga di Puskesmas Kendalkerep Malang keterisian formulir identitas sosial pasien belum terisi dengan lengkap. Tujuan penelitian ini adalah untuk menganalisis tinjauan kelengkapan keterisian formulir identitas sosial pasien pendaftaran rawat jalan di Puskesmas Kendalkerep Malang. Penelitian ini menggunakan metode penelitian deskriptif dengan pendekatan kuantitatif. Sumber data primer diperoleh dari hasil wawancara mendalam dan observasi. Berdasarkan hasil penelitian, diperoleh hasil bahwa dari 96 sampel formulir identitas sosial pasien yang diteliti didapatkan hasil 64% formulir identitas sosial pasien terisi dengan lengkap, sisanya sebanyak 36% tidak lengkap. Rincian komponen paling banyak yang tidak lengkap terdapat pada isian komponen Nomor BPJS 24% dan NIK 15%. Penyebab dari ketidaklengkapan pengisian formulir identitas sosial pasien rawat jalan Puskesmas Kendalkerep Malang adalah adanya pasien baru yang mendaftarkan diri untuk berobat tidak membawa kartu identitas seperti KTP, SIM, kartu BPJS, KK atau kartu identitas lainnya. Sehingga mempersulit petugas dalam mengisi ketidaklengkapan formulir identitas sosial pasien.

**Kata kunci:** Kelengkapan Formulir, Identitas Pasien, Puseksmas Kendalkerep

## **ABSTRACT**

*Name* : Aprilcillia Perdana Mentari  
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*Title* : *Review of Completeness of Patient Social Identity Forms at the Outpatient Registration Center at the Kendalkerep Malang Health Center*

*The completeness of the contents of the patient's social identity form is one of the important indicators that must be considered in health services. If the patient's social identity is incomplete it can influence Doctors, Nurses, and other health workers in providing treatment due to a lack of needed information. Based on the results of a survey conducted by the author during Field Work Practice (PKL) at the Kendalkerep Malang Health Center, know that 90 to 100 patients per day who register there are 3 to 5 medical record files that are not filled completely. So that at the Kendalkerep Malang Health Center, the patient's social identity form has not been filled in completely. The purpose of this study was to analyze the review of the completeness of filling out the social identity form of outpatient registration patients at the Kendalkerep Malang Health Center. This research uses descriptive research methods with a quantitative approach. Primary data sources were obtained from in-depth interviews and observations. Based on the results of the study it was found that from 96 samples of patient social identity forms studied, 64% of the patient's social identity forms were filled in completely, and the remaining 36% were incomplete. The incomplete component details are found in component fields BPJS Number 24% and NIK 15%. The cause of incomplete filling out the outpatient social identity form at the Kendalkerep Malang Health Center is that there are new patients who register for treatment but do not bring identity cards such as KTP, SIM, BPJS cards, KK, or other identity cards, and making it difficult for officers to fill in incomplete patient social identity forms.*

**Keywords:** *Form Completeness, Patient Identity, Puseksmas Kendalkerep*