

ABSTRAK

[Gambaran Umum Pemanfaatan Pengguna Mobile JKN di Rumah Sakit Umum Daerah Mardi Waluyo]. [Amanda Nabilla Putri Mardia (2024)], [Laporan Tugas Akhir], [D3 Asuransi Kesehatan], [Jurusan Rekam Medis dan Informasi Kesehatan], [Poltekkes Kemenkes Malang], [Subi Hariyanto, S.E.,M.H], [Anggi Ardhiasti, SKM, MPH]

Berdasarkan data kunjungan pasien JKN rawat jalan di RSUD Mardi Waluyo Blitar pada bulan Agustus 2023 masih sangat kecil yang memanfaatkan pendaftaran melalui mobile JKN yaitu sebesar 0,39%, pada bulan September sebesar 0,58%, dan pada bulan oktober sebesar 3,95%. Tujuan dari penelitian ini untuk mengetahui gambaran umum pemanfaatan penggunaan Mobile JKN di Rumah Sakit Umum Daerah Mardi Waluyo. Metode Penelitian ini menggunakan metode Deskriptif Kuantitatif. Hasil penelitian menunjukkan bahwa pemanfaatan menggunakan mobile JKN masih rendah jika di bandingkan dengan pasien yang berkunjung langsung ke rumah sakit. Pemanfaatan Mobile JKN pada poli Kandungan sebesar 75%, poli anak sebesar 67%, poli kulit sebesar 63 %, poli saraf sebesar 22%, poli penyakit dalam sebesar, 18%, dan poli jantung sebesar 15%.

Kata kunci: *Pemanfaatan, Mobile JKN, Rawat jalan*

ABSTRACT

[Overview of Mobile JKN User Utilization at Mardi Waluyo Regional General Hospital]. [Amanda Nabilla Putri Mardia (2024)], [Final Assignment Report], [D3 Health Insurance], [Department of Medical Records and Health Information], [Poltekkes Kemenkes Malang], [Subi Hariyanto, S.E., M.H], [Anggi Ardhiasti, SKM, MPH]

Based on data on JKN outpatient visits at Mardi Waluyo Blitar District Hospital in August 2023, there were still very few people who used registration via mobile JKN, namely 0.39%, in September it was 0.58%, and in October it was 3.95%. The aim of this research is to find out a general description of the use of Mobile JKN at the Mardi Waluyo Regional General Hospital. This research method uses a quantitative descriptive method. The research results show that the utilization of mobile JKN is still low when compared with patients who visit the hospital directly. The use of Mobile JKN in gynecology clinics was 75%, pediatric clinics were 67%, skin clinics were 63%, gynecology clinics were 22%, internal medicine clinics were 18%, and cardiac clinics were 15%.

Keywords: Utilization, Mobile JKN, Outpatient